Date: **July 25, 2018**

Subject: **End-of-Life and End-of-Sale Products**

To Our Customers:

This letter serves as formal notification that the BW64, Flex4G-3000, and Flex4G-5000 products in our catalog are classified as Manufacturer Discontinued (MD) effective today, July 25, 2018. Milestone dates of affected products are included within this notice. **BridgeWave will not accept orders for these assemblies after September 25, 2018. These last-time buy orders are non-cancellable and non-returnable.**

EXTENDED WARRANTIES

BridgeWave will continue to provide warranty support for installed products provided warranties are current, and customers may buy extended warranties for these products. If a customer does not have an active manufacturer warranty or extended warranty, we will not offer telephone/e-mail support.

REPAIR SERVICES

BridgeWave will continue to provide repair services for installed products until December 31, 2023 (or earlier should parts from suppliers become unavailable). Our Customer Service engineers will also continue to field queries until this date via phone, e-mail, or the support portal for these products, and provide downloads of user manuals and firmware. No new firmware features will be added; however, we may provide support for bug-related issues until December 31, 2023.

PRODUCT ALTERNATIVES

Flex4G-1000, Flex4G-LITE, and Flex4G-10000

BridgeWave is pleased to provide alternative solutions to the BW64, Flex4G-3000, and Flex4G-5000 systems with our Flex4G-1000, Flex4G-LITE, and Flex4G-10000. The Flex4G-1000 delivers up to 1Gbps full-duplex data throughput per radio, and the Flex4G-LITE delivers up to 3Gbps full-duplex data throughput per radio. The Flex4G-10000 is a super-high capacity 80GHz millimeter wave radio system delivering fiber capacity and performance, and supporting both backhaul and fronthaul applications.

Each of these radio systems offers an alternative to fiber in dense urban areas, and provides network owners and operators with ultra-high capacity options that quickly and easily scale from 1Gbps to 10Gbps to meet future

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bandwidth requirements. The Flex4G-1000, Flex4G-LITE, and Flex4G-10000 systems support a broad range of applications including fiber extension, replacement, or redundancy; 3G/4G/5G backhaul; fronthaul supporting C-RAN architectures; lease line replacement; disaster recovery; and shared networks.

FOR MORE INFORMATION

Please contact your BridgeWave regional sales director, reseller, or authorized distributor should you have any questions. BridgeWave Communications appreciates and values our business relationship, and we look forward to serving you with new microwave and millimeter wave products, and to meeting your future needs with our best-in-class point-to-point backhaul and fronthaul solutions.

Sincerely,

Pamela Valentine
Vice President, Marketing
BridgeWave Communications

End-of-Life Milestones and Dates for the BridgeWave BW64, Flex4G-3000, and Flex4G-5000 Millimeter Wave Radios

Milestone	Definition	Date
End-of-Life Announcement	Date the document announcing end-of-sale and end-of-life is announced.	Jul 25, 2018
End-of-Sale – Products	Last date to order through BridgeWave authorized distributors, systems integrators, and channel partners.	Sep 25, 2018
End-of-Support – Telephone/Email Support and Repair Services	Last date to receive phone support and/or repair services as part of the product warranty.	Dec 31, 2023 (or earlier should parts from suppliers become unavailable)
Last Ship Date	Last-possible ship date that can be requested of BridgeWave. Actual ship date is dependent on lead time.	Sep 25, 2018 (plus product lead time)